



Dear Patient:

Administration: 484-851-3386

Fax: 484-851-3469

Thank you for selecting St. Luke's as your Physical Therapy provider. We are dedicated to providing the highest quality of patient care and satisfaction while attempting to accommodate your treatment needs. In order to receive maximum benefit from your therapy we encourage you to regularly attend scheduled appointments. Please review the policies listed below and address any questions or concerns with your therapist.

1. Please arrive on time for all appointments. This allows us to give you the necessary time for your treatment.
2. Please check with your therapist before bringing other family members or friends into the therapy area.
3. Please attend each of your regularly scheduled appointments, as lack of continuity may decrease effectiveness of your treatment and progression toward established goals.
 - a. All missed appointments should be rescheduled within the same week to ensure that you will receive your prescribed number of treatments.
 - b. If you **cancel 3 consecutive times** treatment may be discontinued and you may be asked to see your physician before returning.
 - c. If you **do not show for 2 consecutive scheduled appointments** we will attempt to contact you prior to your discharge from physical therapy.
4. If one of the following occur: new injury, serious illness, admittance to a hospital or emergency room; a medical release form or updated script signed by your physician may be necessary in order to resume physical therapy.
5. In an effort to provide you with a convenient appointment time we encourage you to **schedule your therapy appointments two weeks in advance.**

Your assistance in following these policies will enable us to provide you with the professional services you deserve. Again, thank you for choosing Physical Therapy at St. Luke's.

Signature

Date